

TIMEX GROUP INDIA LTD.

SCRATCH MORE, WIN MORE

About the contest

This Festival season is going to be more festive with the “*Scratch More, Win More*” Offer brought to you by Timex Group India Ltd. (“TGIL”). Under this Offer, the customers who buy any “**Timex**” or “**Helix**” brand watch from 10th October, 2018 to 15th November, 2018 (both days inclusive) or till stocks last (“Offer period”) on www.shop.timexindia.com (“Website”) and from authorized retail Stores of TGIL across India except the state of Tamil Nadu, Puducherry and wherever prohibited by Law, will get a scratch card upon scratching of which the Participant shall receive an assured Gift as mentioned therein, which will be either of the following (“Gift”):

- a. Trip to London between May-July 2019
- b. Apple iPad- base model or
- c. Silver Coin of 10 g or
- d. Silver Coin of 5 g or
- e. Flat 10% discount on MRP of the Watch or
- f. Flat 20% discount on MRP of the watch.

Terms and Conditions for the Offer

Please read the below mentioned Terms and Conditions carefully before taking part in this offer. By taking part, the Participant warrants having read, understood and agreed to be bound by Terms and Conditions herein and shall not dispute the same at any point of time.

- 1) This scratch card offer is valid from 10th October, 2018 to 15th November, 2018 (both days inclusive) or till stocks last (“offer period”) on purchase of any “**Timex**” or “**Helix**” Brand Watches on www.shop.timexindia.com (“Website”) and from authorized retail Stores of TGIL across India except the state of Tamil Nadu, Puducherry and wherever prohibited by Law.
- 2) The offer is open to Indian Citizens only aged 18 years and above on 10th October, 2018 and residing in India. The customer should be holding a valid PAN Card and valid Indian Passport (in case of foreign trip winner).
- 3) Participation in the above scratch card offer is voluntary. Employees, agents, business partners of TGIL and their immediate family members (having blood relation) are not allowed to participate in this offer. All institutional sales, corporate sales, bulk deals are excluded from this offer. Any discovery upon verification is liable to be rejected.
- 4) The Participant on purchase of Watch shall receive an assured gift of either of the following (“Gift”) in this offer:
 - a. Trip to London between May-July 2019
 - b. Apple iPad- base model or
 - c. Silver Coin of 10 g or

- d. Silver Coin of 5 g or
- e. Flat 10% discount on MRP of the Watch or
- f. Flat 20% discount on MRP of the watch

5) Process to redeem the Gift on purchase of Watch from Website:

- a. Visit www.shop.timexindia.com and register yourself by filling all required details;
- b. The Participant after Log in will get an E-mail confirmation on his/her registered E-mail address providing the Gift he/she has won along with unique code.
- c. The Participant, who receives an E-mail confirmation for Flat 10% or 20% discount on MRP of the watch or silver coin of 10 g or 5g, shall redeem such gift by entering the unique code at the time of buying Watch from www.shop.timexindia.com. In case of Silver coin, the same will be sent along with Watch purchased. However, if Silver Coin is not available, a due delivery time will be communicated to the customer.
- d. The Participant, who receives an E-mail confirmation of Trip to London or Apple iPad, shall immediately after purchase of Watch by entering the unique code received, contact/write to TGIL at E-mail address custservice@timexindia.com or call at Toll free Customer Care No. 18004192727 (Monday to Saturday between 10.00 am to 7.00 pm) and submit information/document as mentioned herein or communicated by TGIL.
- e. Only one unique code will be sent against each login Id. The unique code cannot be redeemed after expiry of the offer period i.e. 15th November 2018 and Participant agrees to waive off right of redemption on the date of expiry of Offer Period.
- f. TGIL or website Partner will not be responsible in case of loss/damage to unique code or if Participant does not receive E-mail confirmation or unique code.

6) Process to redeem the Gift on purchase of Watch from authorized retail Stores:

- a. On purchase of Watch from authorized retail Stores, the Participant will be given a Scratch Card, upon scratching of which the Participant shall receive an assured Gift as mentioned therein.
- b. The Participant, who gets either Flat 10% or 20 % discount on MRP of the watch or silver coin of 10g or 5g in the scratch card, shall immediately redeem such gift from the concerned Retail Store. However, if gifts are not available, a due delivery time will be communicated to the customer. Only one scratch card will be given per Watch purchased.
- c. The Participant, who gets either Trip to London or Apple iPad in the scratch card, shall immediately after purchase of Watch contact/write to concerned retail store or TGIL at E-mail address custservice@timexindia.com or call at Toll free Customer Care No. 18004192727 (Monday to Saturday between 10.00 am to 7.00 pm) and submit information/document(s) as mentioned herein.

- d. The original scratch card shall be submitted by the customer on or before 15th November 2018 at the Retail Store. No claim shall be entertained in any case after 15th November, 2018.
 - e. In case of any defect in Scratch Card, the Participant should immediately contact the concerned retail store and ask for a fresh scratch card subject to satisfaction of concerned retail store.
 - f. If a scratch card is not given with the eligible purchase, it is the Participant's responsibility to ask for the same from concerned retail store and TGIL shall not, in any way, be responsible for non-receipt of the same.
- 7) The Participant, in order to redeem his/ her gift, will have to submit original scratch card coupon, product invoice copy, copy of identification proof and address proof, PAN and/ or any other documents required by TGIL/ retail store to the concerned retail store from where the Watch is purchased. In case the Watch is purchased from Website, the customer needs to submit these documents with TGIL. The winner of foreign holiday trip also needs to submit copy of his/her Indian Passport with at least 6 months validity from the date of application of visa.
 - 8) The Retail Store/TGIL shall entertain only untampered & authentic scratch cards, decision of which shall remain only with them. If any discrepancy is found with regards to the documents submitted or any fraudulent conduct or unfair means are used in respect of this Offer, TGIL/ Retail Store/website Partner shall have the right to completely disqualify the winners without any prior notice. TGIL or Retail Store shall not be liable for any loss / damage to the Scratch card by the Participant.
 - 9) A Participant who returns the Watch after participating in the offer is not eligible to redeem the Gift.
 - 10) The foreign Trip will entitle the winner for a 3 nights and 4 days trip to London. This includes economy class return air tickets and accommodation on twin sharing basis only in a 3 stars or equivalent hotel. The winners of the foreign trip will have to make their own arrangements for the to and fro travel from their residence to the Indian airport of their choice. The international trip will commence from two major airports of India i.e. Delhi and Mumbai, winner has to bear the cost till airport.
 - 11) TGIL will endeavor to provide best travel experience to the winners. However, in case of any cancellation of the tour due to situation out of control of TGIL, the winners will be paid a sum equivalent to the market value of the tour offered. The tour value shall be ascertained by TGIL only, no explanation shall be provided to the winner.
 - 12) The Winner will be required to adhere to the instructions of the travel Partner as appointed by TGIL in completing the visa application and ensure compliance with the VISA terms and conditions. The total visa application fee and other applicable taxes shall be paid by the Winner.
 - 13) All applicable taxes to be paid on such gifts shall be paid by the Winner at the prevailing rate.

- 14) TGIL is not responsible for the quality, guarantee, warranty, workmanship, merchantability, durability, suitability for any particular purpose, performances and/ or infringement of any applicable laws etc. of the Gifts. The Participant / winner shall not have the right to claim any damages, loss or costs TGIL or retail store or website partner for delay in delivery of the Gift on any grounds whatsoever. TGIL or retail store or Website Partner are neither responsible nor guarantee for the quality of Gift or services being offered for Gift nor are they liable for any defect or deficiency of Gift under this offer.
- 15) TGIL accepts no liability, whether jointly or severally, for any errors or omissions, whether on behalf of itself, retail stores or website Partner or third parties in relation to the Gift.
- 16) In this offer, if assured Gift is received in broken or damaged condition, the Participant shall report the same immediately in writing at the time of the receipt of Gift. No subsequent claims shall be entertained. No cash shall be paid in lieu of Gift and no request shall be entertained for exchange of Gift of equivalent value.
- 17) The offer cannot be clubbed or exchanged with any other prevailing offer or scheme during said offer period.
- 18) The Gifts are non-transferable, non-encashable, non-exchangeable, non-negotiable and can be redeemed only as per terms and conditions mentioned herein.
- 19) TGIL reserves its rights to withdraw/suspend/cancel/curtail/amend, the terms and conditions of this Offer without any prior notice / without assigning any reason /without justification to any person. TGIL's decision regarding the same shall be final and binding and TGIL shall not be responsible/ liable for any damages, claims, loss, liability, compensation or inconvenience whatsoever.
- 20) TGIL shall not be responsible for any loss or damage, if it is required to discontinue/ cancel/ amend/ alter this offer in compliance with any law, ruling, order, regulation, requirement, instruction of Central / State government, or for any other unavoidable reason beyond its control.
- 21) This Offer is on a "best effort" basis and is subject to "force majeure" conditions, including acts of God, strikes, war, riots, change of law, statutory prohibitions / restrictions.
- 22) TGIL and Website Partner are committed for the protection of Personal Information/Data received from the Participant.
- 23) TGIL or Website Partner shall not in any way be liable for any disruption or disconnection in the broadband connectivity and all such disputes shall lie with the telecom service provider and not with TGIL or Website Partner.
- 24) TGIL is under no obligation to publicly announce the winners.
- 25) Participation in this Offer and furnishing of the personal details and contact to TGIL or Retail Stores or Website shall be treated as consent to receive communication at the contact no./ email.

- 26) The pictures shown in the Scratch card or any other advertisement, pamphlet or other communication are indicative and for representation only.
- 27) By entering into this Offer and accepting Gifts, the winners waives all copyrights, rights of publicity and any related rights and specifically consents to TGIL's right to audio graphy, videography, picture, tape or portray him/ her as the winner and to exhibit this material and all media now existing or hereinafter created including (without limitation) television, film, radio and print media without any compensation whatsoever for such advertising and publicity, except where prohibited by law, for a period of 5 years from the award of Gifts.
- 28) In case of any conflict between terms and conditions printed on the Scratch Card and provided on www.timexindia.com, terms and conditions provided on www.timexindia.com, shall prevail.
- 29) All disputes with respect to this offer are subject to exclusive Jurisdiction of the Courts or forums in New Delhi only.
- 30) In case of any clarification/query/information/ assistance with respect to this offer, Participant may please write to TGIL at email address custservice@timexindia.com or call at Toll free Customer Care No. 18004192727 (Monday to Saturday between 10.00 am to 7.00 pm (except government holidays)).